



VOLUNTEER GUIDE

BICYCLE ESCORT

YOUR #1 JOB is to help the neighbors
who live directly on the route.

We are closing their streets for our event. **Empathize**
with how our event is affecting them.

Your job is to **do everything possible to help** them in
and out of their houses if they have to drive.

Please be overly helpful and friendly!

VOLUNTEER GUIDE

BICYCLE ESCORT

Other duties include:

- Facilitating flow of event
- Helping drivers find an alternate route
 - Keeping the neighborhood clean
 - Encouraging safety
 - Encouraging respectful behavior
 - Helping lost children / parents
 - Minor First Aid
 - Having Fun!



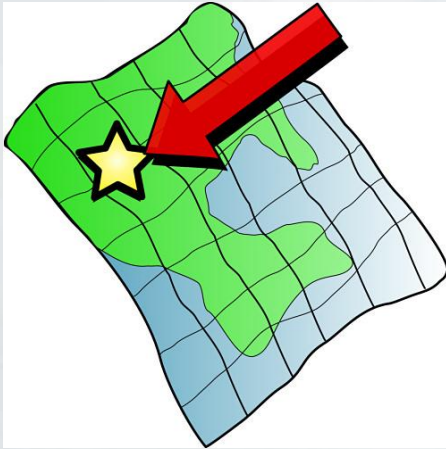
WHEN NEIGHBORS WANT TO DRIVE ON THE COURSE



Part 1

- 1) **Approach them in a friendly, calm and open manner.** Take a brief moment to explain the event, if necessary. Tell them there are lots of children on the route.
- 2) Let them know **you are there to assist them.** Specifically, explain that you will escort them to where they need to go.
- 3) **Look for an acknowledgement** that they are hearing and understanding you. If necessary, repeat in a pleasant and clear way.

WHEN NEIGHBORS WANT TO DRIVE ON THE COURSE



Part 2

- 4) Present them with the route map and help them find the shortest path off the route.
- 5) **Bike along the side of their car**, remaining close enough to communicate instructions that they can hear (or see, if you are using hand signals). **Please do not touch the car.**
- 6) Give a **clear and audible warning** to event participants that there is a vehicle coming through. Continue to do this as you escort the vehicle.

WHEN NEIGHBORS WANT TO DRIVE ON THE COURSE

Part 3

- 7) **Escort them through all barricades**, moving them as needed and return the barricade to its position as soon as the vehicle is through.
- 8) Remind drivers that the event will last until 4 P.M.
- 9) Smile and wave them good-bye!



THANK YOU!
SEE YOU SUNDAY!

